



World Health  
Organization

# WHO FLEET SERVICES

A 360-degree solution providing WHO staff access to safe, clean, reliable and cost-efficient transport services

**WHO**  
**FLEET**  
**SERVICES**

Moving forward for a safer  
and healthier future



# WHO FLEET SERVICES

WHO is building a better, healthier future for people all over the world by, “promoting health, keeping the world safe, and serving the vulnerable.” Working with 194 Member States, across six regions, in more than 150 offices, WHO’s vehicles are the lifeblood of the organization, enabling staff to support governments in delivering on their health commitments. These efforts have allowed millions to live longer, healthier lives than ever before.

WHO is improving its vehicle fleet management practices to better support governments as they accelerate efforts to achieve Universal Health Coverage and meet the Sustainable Development Goals.

WHO is implementing the WHO Fleet Services (WFS) initiative to offer a 360° fleet management solution. WFS aims to provide WHO offices with appropriate, cleaner, cost-effective and safer vehicles to support optimum programme delivery.

## THE FOUR CORE GOALS OF WFS:

- Enhance WHO’s operational capacity in priority countries,
- Improve the efficiency of WHO’s vehicle fleet;
- Improve road safety of WHO’s vehicle fleet, and
- Minimize the environmental impact of WHO’s vehicle fleet.

## A 360° SOLUTION:

Through WFS, the Organization’s vehicle fleet will be managed to minimize occupational health risks, lower crash rates and reduce carbon emissions.

Country offices will receive the necessary equipment, tools, skills and guidance to ensure a well-functioning fleet.

FLEXIBLE  
LEASING

OPTIMAL  
DISPOSAL

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INS

FUEL  
MANAGEMENT

**FLEET  
EXCELLENCE  
TRAINING**

**FLEET  
MANAGEMENT  
SOLUTIONS**

**HOLISTIC  
INSURANCE**

**PREVENTIVE  
MAINTENANCE**

## **1 FLEXIBLE TRANSPORT SOLUTIONS: LEASING**

Country offices will no longer need to spend large sums of money to buy vehicles. WFS will provide country offices with the appropriate type and number of vehicles on an annual basis through leasing. Country offices will have the flexibility to tailor transport needs to programmatic requirements.

## **2 IMPROVED FLEET PERFORMANCE**

Fleet management tools and approaches such as vehicle tracking systems (VTS) and fleet management software (FMS) will help WHO to monitor fuel consumption, optimize vehicle movements, track stolen vehicles, ensure timely maintenance, reduce operational costs and improve road safety.

## **3 DEDICATED FLEET MANAGERS**

Fleet managers will support countries to monitor the performance of the fleet, train drivers on road safety and right-size the fleet.

## **4 PREVENTIVE MAINTENANCE**

Professional pre-approved and quality-assured maintenance garages will be contracted to ensure WHO's fleet provides reliable performance wherever and whenever needed.

## **5 HOLISTIC VEHICLE INSURANCE**

A global insurance scheme will cover accidental damage, repair or theft of a vehicle.

## **6 OPTIMAL VEHICLE DISPOSAL**

Older vehicles will be disposed of through public auctions to maximize revenue. The income generated will be used to finance additional vehicles and fleet management solutions.

# WFS BENEFITS



## **REDUCED ENVIRONMENTAL IMPACT – CLEAN “GREEN” FLEET**

Newer vehicles, combined with eco-driver training and improved route planning, will lower WHO's emissions.



## **ROAD SAFETY**

Newer and safer vehicles equipped with a vehicle tracking system (VTS) will alert drivers of speeding and limit night driving. Also, road safety driver training will improve driver's behaviour mitigating the risk of road crashes.



## **OPERATIONAL CAPACITY**

Fleet management tools such as vehicle tracking system (VTS) and fleet management software (FMS) will enable fleet managers to use the data and analysis obtained to improve route planning, eliminate vehicle idle time, reduce speeding and decrease fuel consumption.



## **EFFICIENCY AND VALUE-FOR-MONEY**

WFS fleet management solutions will reduce fuel consumption and vehicle wear and tear. Professional fleet managers will strengthen control of running costs. Better maintained vehicles and expert disposal processes will generate higher revenue from sales.

## **TO REAP THESE BENEFITS CONTACT WHO FLEET SERVICES:**

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